

# EZ-BREEZY Trouble Shooting

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DECEMBER 2023



# Trouble Shooting #1

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## Complaint:

“My ***Ez-Breezy*** is suddenly making a weird/loud noise.”

## Cause:

Because ***Ez-Breezy*** uses a high-speed fan, the unlimited power of an outlet, and an effective charcoal filter, over time the filter can develop a curve in it due to the fan suction and dirt buildup. If it curves too far inward, it can begin to rub on the fan blades causing a weird/loud noise.

## Solution:

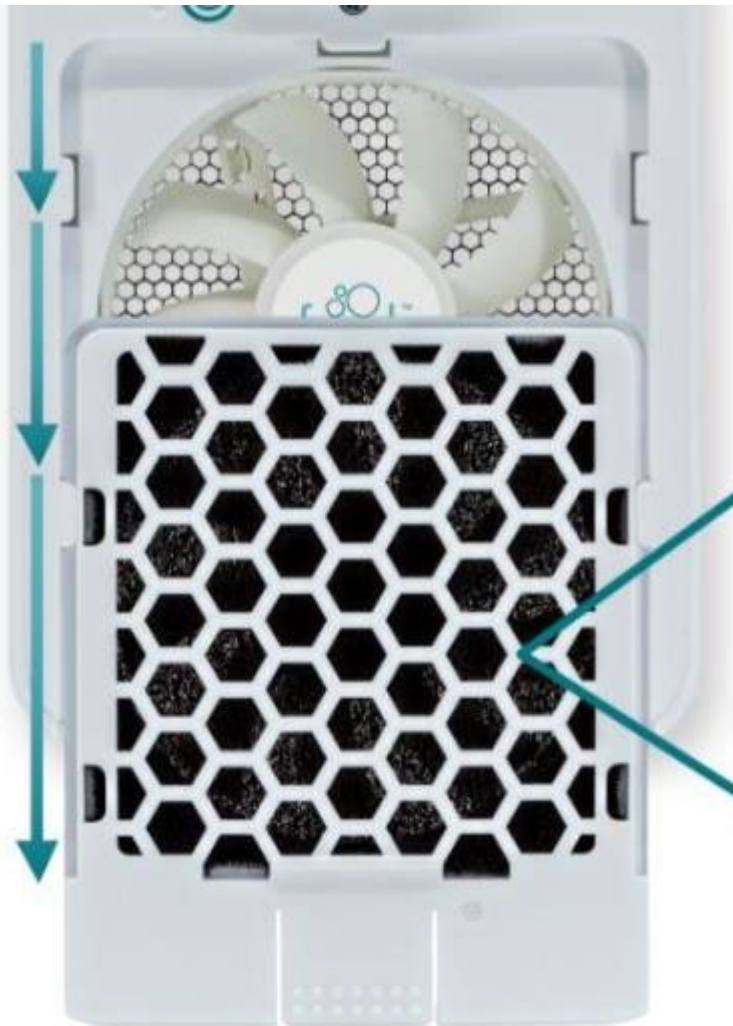
Simply rinse the dust and dirt out of the charcoal filter under cold water and lay **FLAT** to dry. Once dry it can be placed back in the dispenser.

## TIP:

The charcoal filters are effective, and this can act as a great reminder to clean your filter regularly. Frequency will depend on the intensity setting and air quality of the location.

## Side View of Filters in the Removable Tray





If replacement filters are needed,  
simply contact your Local Sales  
Representative or Customer Service at:  
(770) 740-2800

Removable Tray

**Charcoal Filter:** Helps clean  
the air before freshening.  
Removable for rinsing and  
lasts for 3 to 5 years

# Trouble Shooting #2

## Complaint:

"My **Ez-Breezy** won't stop flashing the REPLACE message after I open and close the front."

## Cause:

We have found that there is a small amount of **Ez-Breezy** from early on that won't reset when the front is opened. This only occurs during the first replace cycle.

## Solution:

1. While the dispenser is plugged in, open the front
  2. Unplug the dispenser for a minute or so
  3. Plug the dispenser back in
  4. Close the front
- The REPLACE message should no longer be flashing

## TIP:

This seems to only happen with the initial REPLACE cycle so once you follow the steps above, moving forward it should reset anytime the front is opened.

1. Open the front while plugged in



2. Unplug for a minute or two, leaving the front open



3. Plug back in and close the front

