

## **Customer Testimonial: POLY BRITE (#2108)**



I'd like to take an opportunity to thank you for your support and for introducing us to Poly Brite. As you know, our Hospital was recently surveyed by JCAHO (Joint Commission for Accreditation of Healthcare Organizations). It is critical that we have a successful survey and maintain our accreditation. I'm happy to report that the survey was successful and that your product, Poly Brite, contributed significantly towards the appearance of our hospital.

From an Environmental Services prospective, a large part of the JCAHO survey involves the appearance of the facility. "First impressions are lasting impressions" and one of the first impressions of any facility is the appearance of the floors. I've been employed at the hospital for over twenty years and I've never seen our floors looking better. I attribute much of the success of our floor care program to the use of Poly Brite. Because Poly Brite does not "yellow" like other finishes, we were able to lay more coats of finish on the floors than previously. This allowed us to spend less time stripping and refinishing floors, and more time to buff and polish floors. Poly Brite is durable and stands up to the heavy traffic that our facility experiences. It is easily buffed and the resulting shine is one of the best I've seen.

The use of Poly Brite has also improved staff morale. Our employees are proud of the jobs they perform, and they used to get demoralized when they were unable to keep the appearance of their floors at a high quality level. Poly Brite has allowed us to better maintain our floors, and our employees are thankful.

I'm thankful for the service you've provided to our hospital. Several times over the past couple of months we almost ran out of Poly Brite. We utilized several outside contractors to perform floor care projects in preparation to JCAHO. Because we have many projects going on at the same time by several different groups, it makes keeping an adequate inventory of Poly Brite difficult at times. But you always managed to get us the product when we were in need. Thanks for a great product and thanks for your great service.