



## MISSION STATEMENT

***We believe in reliability, integrity, and a commitment to do all we can to add value to our customer's buying experience.***

### **We are committed to EXCELLENCE.**

Since 1969 we have grown to serve as a leading supplier of maintenance and sanitation supplies. Our growth has been a direct result of an unparalleled approach to customer service. This approach is reflected in every aspect of our operation including our sales associates, customer care center, shipping department and our guarantee of satisfaction. We will never be complacent with our leading role within the industry and are committed to offering not only top of line products but back them with top of the line training and services.

Our products and services touch a vast array of industrial, institutional, municipal, governmental, housing, office, healthcare and commercial operations. Each one of our 400 plus products caters to providing different and distinctive solutions to your problems. Our sales associates are trained to find the right solution that will ultimately reduce your bottom line.

Throughout the years, Pro Chem has instilled the drive within our team to provide not only quality products at a competitive price but with a commitment to promote knowledge and training at the same time.

Because we maintain an extensive inventory, we are sure to have the product you need when you need it. We pride ourselves of shipping more than 99% of our orders within 24 hours of receipt. Our customer based catalog and online ordering system is another tool our customers utilize, enabling them to purchase, track and research purchase history as well as take advantage of various product sales and programs making it all convenient for you.

With an ongoing search for the newest technology in product innovation and the launch of green products, our customers count on Pro Chem to serve as their educational support and for advanced product developments. Our support team and sales staff are committed to making sure you always have the right product to do the job the first time.

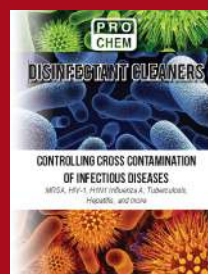
**We believe reliability, integrity, and successful results are all closely related.**

### **We are your solutions manager.**

The benefits of trusting Pro Chem to supply you with your maintenance and sanitation needs extend beyond the product offerings; we are your solutions manager. We provide low overall cost programs that create product recommendations coupled with best practices training to improve operational efficiencies. Our professionals will conduct training on the products you purchase to get the maximum results out of each purchase by reducing wasteful application practices thus increasing operational savings.

#### **We offer:**

- **Facility Surveys**
- **Cost Control – proper usage chemicals, dilution controls**
- **Safety Training**
- **Inventory Maintenance Programs**
- **GHS Training**
- **On Site Training**
- **Guarantee of Satisfaction**



With over 45 years of growth with our broad customer base, Pro Chem continues to reflect on the numerous industry changes and innovations that occur over the years. But one thing that has not changed in our company history is our dedication and commitment to having the most highly motivated and knowledgeable team dedicated to providing the very best when it comes to serving our customers.

If you partner with Pro Chem, we will ensure that we will continue maintaining your best interest. I hope that you will consider choosing Pro Chem to assist you in your daily needs.

Our extensive line of green products as well as our home office is committed to having a positive effect on the environment and our future. We are a leader in the green solution movement and being environmentally responsible is an important aspect of our business.



**When it comes to the products you need for cleaning, maintenance or to keep your facility clean and functional, we have what you're looking for. Our extensive inventory features hundreds of products including the following:**

- Automotive
- Disinfectants and Deodorants
- Skin Care
- Solvents and Degreasers
- Floor Maintenance
- Weed and Turf Specialties
- Insecticides
- Lubricants
- Drain and Sewage Maintenance
- Commercial Cleaning
- Industrial Specialties
- Equipment
- Fasteners



Drain Maintenance



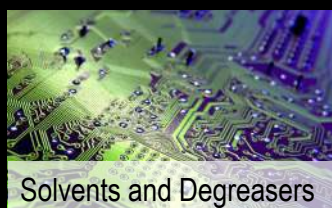
Equipment



Insecticides



Lubricants



Solvents and Degreasers



Floor Maintenance



Fasteners



Disinfectants and Deodorants



Skin Care



Automotive



Weed and Turf Specialties



Industrial Specialties



Commercial Cleaning



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